

1. Characteristics of the TEPCO Sustainability Report 2003

(1) Inclusion of a Special Feature on efforts to prevent a recurrence of nuclear power incidents (pp. 4-9)

In connection with “efforts aimed at preventing a recurrence of nuclear power incidents”, a Special Feature on TEPCO’s Four Commitments is included at the beginning of the Report. The Feature gives an outline of the incidents themselves, as well as describing measures taken to prevent recurrence.

- Commitment No. 1
Disclosing information and ensuring transparency
- Commitment No. 2
Creating an environment where operations can be carried out properly
- Commitment No. 3
Strengthening internal surveillance in the nuclear power division and reforming our corporate culture
- Commitment No. 4
Ensuring that all management and staff observe corporate ethics and are in compliance with all rules and regulations

(2) Systematic introduction to communication with TEPCO stakeholders (pp. 54-59)

We systematically introduce the state of communication with our customers, stockholders and investors, regional society and all other parties connected with TEPCO (in other words, our stakeholders) by dividing them into 11 target categories.

The 11 target categories are customers, stockholders and investors, regional society, national and local governments, educational institutions, young generation, NGOs, suppliers, mass media, TEPCO employees, and other countries.

(3) Streamlining of the Report and diversification of information provision tools

Reports on our actual performance over the fiscal year form the main content of the Report. This content has been streamlined from 129 to 85 pages, by transferring some of the information previously included (such as environment-related topics and the “Data” section) to the “Internet Version of the TEPCO Sustainability Report” on our website. We have also produced the new pamphlet “TEPCO Environment Highlights 2003”. This briefly explains our efforts for environmental conservation, as an attempt to diversify means of information disclosure to suit different purposes.

(4) Introduction of verification by a third-party organization (pp. 77)

To ensure the credibility of the Sustainability Report, we have introduced verification by a third-party organization (the Shin-Nihon Environmental Quality Research Institute) of the suitability of environmental indicator calculation processes and data.

(5) Reduction of environmental burden in producing the Report (pp. 85)

We have also made doubly sure that the processes used in printing and publishing the Report are ecologically sound. For example, the paper used for the Report is a mixture of waste paper pulp and pulp produced from “sustainable forests” certified by the international Forest Stewardship Council (FSC). We have also switched to waterless printing using recycled vegetable oil ink, which places a low burden on the environment.