Begin smooth application process upon establishing a compensation standard for property such as cars and houses.* A designated portion of vehicles will be eligible for compensation from February 7th.

Visiting senior residents to explain application procedures, sending out direct mail, advertising in various publications, posting a record of payments on TEPCO’s Homepage.

**Amendment of “Special Business Plan”**

<Background of the Amendment>

- Increase in estimated amount of compensation from 1,000 billion yen to 1,700 billion yen (approx. 690 billion yen increase)
  - Revision of compensation standard due to emotional distress (compensation level will remain unchanged for one year from the date of the disaster): approx. 50 billion yen
  - Establishment of compensation standard for voluntary evacuations (1.5 million persons): approx. 210 billion yen
  - Revision of compensation term based on revision of the evacuation zone, etc (from the end of 2011 to the end of March, 2012): approx. 430 billion yen

- Necessity of further improving the compensation payout process in accordance with the extension of the compensation coverage and term
  - Compensation payment delays (in Nov. and Dec. the processing of approx. 13,000 applications was delayed)
  - Approx. 40% of eligible applicants (27,000 households) have not applied
  - Compensation standard for property, such as cars and houses, has not been established

The amendment of the Special Business Plan, including improvements to the compensation processing, was approved by the ministers in charge, and a decision for financial support for a compensation increase of approx. 690 billion yen was finalized.

**Over 10,000 Compensation Personnel Planned**

7,600 persons (Current) → 10,000 persons (including compensation for voluntary evacuations (1.5 million persons)

**Streamlining of Compensation Process**

- Complete application processing within 3 weeks upon their arrival
- Target Proximity Achieved: for Individuals 1,000 appl./day, for businesses 500 appl./day
- Completed processing the end of last year’s accumulated applications

**Enhancing Public Awareness of Compensation**

Visiting senior residents to explain application procedures, sending out direct mail, advertising in various publications, posting a record of payments on TEPCO’s Homepage.

**Actions to Compensate Property**

Begin smooth application process upon establishing a compensation standard for property such as cars and houses.* A designated portion of vehicles will be eligible for compensation from February 7th.